



MABUG 2024

San Diego, California

Driving Success through Innovation:
Profitability Unleashed

MABUG 2024

Q/A
MAVES

MAVES Advisory Board User Group (MABUG) Conference

QUESTIONS — KONOIKE PACIFIC

- ◎ DO RF users or CAN RF users have the ability to review an RE.11 to validate that they scanned everything to a location?
 - > Currently an RF user will turn in the RE.11 paperwork to the office and have a CSR validate that everything has been scanned into a location properly.
 - > RE80 will compare Expected vs Actual- RF 96 configuration Field 10
 - > RF receipt message display on qty expected received.
If a discrepancy exists, an RF message is provided.
 - > **New development required**
Review the In Transit in RF, which will be a new inquiry function.

QUESTIONS — KONOIKE PACIFIC

- PAC facility is asking if we can get the ability to clear locks when users get stuck. Currently a support ticket needs to be issued. Before the upgrade when we went to the cloud KPAC had the ability to kill users sessions.
 - › **Open project in development. Release in early Q3**

QUESTIONS — KONOIKE PACIFIC

- **E Street Question: We are working on getting our Documents scanned into Maves. I know we have the ability to email copies of invoices, recurring, warehouse, and accessorial once they are excepted.**
- **Will Maves have the ability to automatically send the warehouse receipt invoice once they are scanned with all the backup documentation? I would think it recognizes the customer account and automatically sends pdf to customer mailing address.**
 - > **CC17 Setup for RE32 will generate invoices to send**
 - > **Send Attachments of receipt as email will be in a new feature**

QUESTIONS

Robertson Bonded Warehouse

- **Is there a way to automatically send inventory to all our customers on the first day of each month?**
 - > ST10- It can be set up to send out OR51/ IC07
 - > BIRT Scheduler – a new tool developed to schedule BIRT Reports
 - > EDI-846 / MyLogistics client interface sources

QUESTIONS

Robertson Bonded Warehouse

- Is there a way to have electronic signatures added to any BOL?
 - > **Signature Capture – The carrier's signature is captured.**
- Is there a way to have a feature to attach documents like PDFs to an order?
 - > **Manually attachment to Order or Receipt in HighViews. Open development for automatically attaching documents like MSDS sheets**

QUESTIONS

Robertson Bonded Warehouse

- What scanning systems are compatible with MAVES?
- What Scanning system is referred to?
 - > RF scanning would require VT220
 - > Maves is agnostic to document Scanning system

QUESTIONS Sierra Pacific

- Appointments-Do you think it would be possible to link documents such as 3rd part BOL's to an appointment? Thinking this would save time so the user can pull up an appointment and print the necessary document versus scrambling to find it.
 - > **Yes, infrastructure exists and would require enhancement**
- Billing-is it possible to set up a client to bill either case pick or lot withdrawal chargesif it is not case pick, then it would bill lot withdrawal for full pallet. We have never found a way to do this and it comes up constantly.
 - > **Development road map**

QUESTIONS

Sierra Pacific

- CR62 Inventory-is it possible to have more than one “GENERIC”?
 - > **If its is field 12, yes, but has to be achieved with multiple Generic.**
- What options are there for supervisors when they are using “ASSIGN WORK”, possible to see a highview that would show completed, or incomplete work with operator listed
 - > **Development road map**
- When is the contract effective rates option working?
Discussed during last conference
 - > **Q4 release scheduled**

QUESTIONS JPE Logistics

- Is there an ETA for when we will be able to use mobile devices for RF function?
 - > VT220 Terminal Evaluator will allow you to use it
- Is there an ETA on having the ability to assign LOT/PID to incoming pallets for assembly items and also be able to assign the finished goods to a conveyance?
 - > ETA for Team